

Privacy Policy

Effective Date: 01 September 2025

Welcome to solacemindcare.co.za, referred to herein as "we", "our", or "us". We are committed to protecting the privacy and security of our website visitors and clients. This Privacy Policy outlines the types of information we collect from you while you use our website ([insert your website URL here]), and how we use, share, and protect that information.

1. Information Collection

We collect information in two ways:

- **Cookies:** We use cookies to enhance your experience on our website. Cookies are small data files placed on your device that help us understand how you interact with our website, allowing us to improve our services and provide content tailored to your preferences. You can manage or refuse the use of cookies through your browser settings.
- **Contact Forms:** If you choose to contact us through our website, you may be asked to provide personal information such as your name, email address, and any other information you decide to share about your inquiry or condition. This information is used solely to respond to your queries and provide the services or information you request.

2. Use of Information

The information we collect is used in the following ways:

- To improve our website and tailor it to user preferences.
- To respond to inquiries, comments, and requests received via our contact form.
- To comply with legal obligations and protect against legal liability.

3. Sharing of Information

We do not sell, trade, or otherwise transfer your personally identifiable information to outside parties, except as required by law or to protect our rights, property, or safety, and that of our users or others. This does not include trusted third parties who assist us in operating our website, conducting our business, or serving our users, so long as those parties agree to keep this information confidential.

4. Data Security

We take reasonable measures to protect the security of your personal information that we collect. However, no website, Internet transmission, computer system, or wireless connection is completely secure. Consequently, we cannot guarantee that unauthorized access, hacking, data loss, or other breaches will never occur. Your use of our site is at your own risk.

5. Changes to This Privacy Policy

We may update our Privacy Policy from time to time. We will notify you of any changes by posting the new Privacy Policy on this page. You are advised to review this Privacy Policy periodically for any changes.

6. Contact Us

If you have any questions about this Privacy Policy, please contact us through the contact information provided on our website.